

Close to 50% of all calls received by 911 centres today are from mobile phones. With a new emphasis on security concerns, locating the mobile caller is more important than ever. How are emergency service agencies and Canadian mobile carriers coping with the evolution? What is the difference between Phase 0.5, Phase I and Phase II Mobile Enhanced 911?

Find out in this all new report entitled:

Mobile 911 in Canada

Published in February 2002

This Impact Report is a critical reference document covering the provision of mobile 911 services in Canada. As more and more Canadians subscribe to mobile services, the ability of mobile carriers and emergency service agencies to properly respond and locate mobile subscribers who make 911 calls from mobile phones is becoming critical. In addition, the new emphasis on security in North America is putting additional pressure on mobile carriers to implement location-based emergency services faster. The key benefits you will obtain from buying this Impact Report are:

- Understanding the types of mobile 911 services currently provided, including the regional differences, in the Canadian market
- Appreciating the issues faced by Public Service Answering Points (PSAPs) in responding adequately to 911 calls from mobile subscribers
- A review of the technical architecture associated with 911 service provision
- Discussion of the various regulatory and industry initiatives to improve 911 service provision for mobile subscribers
- Understanding the definitions and status of deployment of Phase I and II Mobile Enhanced 911 services in the United States
- Implications for both mobile carriers and the PSAP community of the current state of Mobile 911 services and of implementing Phase I and Phase II Mobile Enhanced 911 services.

*This report is a **must buy** if you are:*

- *A mobile carrier or an incumbent fixed carrier*
- *A PSAP, a member of the emergency services community or an emergency services association*
- *An emergency services equipment manufacturer, vendor or application service developer*
- *A regulator or government department responsible for the delivery or management of emergency services*

About the authors

LYA, founded in 1993 is a management consulting and research firm specialized in the telecommunications industry. LYA is a leading consultant to the telecommunications industry, providing services such as economic and financial analysis, auction support and valuation, due diligence, expert testimony, market research (primary and secondary), forecasting and analysis, wireless license applications, regulatory and policy support and development of business plans. LYA's areas of expertise and research cover a wide range of telecom services including, mobile services (cellular, PCS, GPRS, 3G, ESMR), fixed wireless (LMDS, MCS), Internet services and applications (such as IP telephony), Competitive Local Exchange Carriers (CLECs), DSL technologies and E-commerce.



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